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Coronavirus (COVID-19) Treatment & Services Resource Center

We Will Get Through This Together

At FLACRA, we recognize the challenges posed by the current COVID-19 pandemic. We have taken significant steps to continue serving individuals and their loved ones affected by substance use and other health-related disorders with compassionate and safe care.

Frequently Asked Questions

Is FLACRA open?

Yes, FLACRA is open and offering all treatment and recovery services during the COVID-19 pandemic. We are contacting clients in advance to provide information on accessing their individual and group sessions.

How are services being offered?

We are using telehealth and telephonic services to serve clients, families and the community. We are maximizing treatment options via video or phone appointments, and limited on-site services in all programs are available for urgent needs. All programs are taking referrals and new admissions. Residential programs continue to provide all levels of treatment.

How does telehealth work?

Telehealth uses video cameras and monitors to virtually connect you to healthcare providers, so you don't have to travel to get the care you need and can practice social distancing. We use video conferencing

services such as Zoom Health to provide the same treatment and recovery services you would receive in person.

If people feel sick and have symptoms, can they attend an onsite appointment?

To keep our staff and clients safe, we ask anyone who feels ill to please call us first at 1-833-4-FLACRA (1-833-435-2272) for further assistance and additional options for care.

What is FLACRA doing to keep clients and staff safe?

To ensure all facilities have the highest standards of safety, we are adhering to CDC guidelines for COVID-19 and best practices. Anyone entering our buildings must complete the CDC prescreen questions and a precautionary temperature check.

I need help right now. What should I do?

To receive immediate access and crisis support, call 1-833-4-FLACRA.